

# HURRICANE IAN RECOVERY INFO

Cape Coral, Lee County, and our local, state, and federal partners, continue infrastructure assessment, repairs, and widespread community recovery.

### CITY HALL WILL REOPEN ON TUESDAY, OCTOBER 11, FOR REGULAR BUSINESS HOURS.

## CAPE CORAL POINTS OF DISTRIBUTION OPEN WITH FOOD, WATER

Locations are open in Cape Coral from 8 a.m. to 5 p.m. daily:

- Cape Coral Sports Complex, 1410 Sports Blvd.
- Cape Coral Leonard Street, 4820 Leonard St.
- Coral Oaks Golf Course, 1800 NW 28th Ave.

Check www.capecoral.gov for updates.

#### **INDIVIDUAL AND BUSINESS ASSISTANCE**

- Individuals can visit www.fema.gov to apply.
- Businesses can visit www.fema.gov or www.sba.gov to apply.

#### TRAFFIC INFORMATION

 For intersections without power, treat them like a four-way stop.

#### **FREE POTABLE WATER**

#### \*You must bring a container to fill up\*

This water must be boiled before consumption until the citywide boil water notice is rescinded.

Free water is available to City Residents from 8 a.m. to 7 p.m. daily at these locations:

- Diplomat Middle School, 1039 NE 16th Terr.
- Mariner Middle School, 425 Chiquita Blvd N. Bottled water is available at Points of Distribution.

#### **EMERGENCY PERMITTING LOCATIONS**

Locations will be open starting 10/11/22. Hours of operation will be Monday - Friday from 7 a.m. - 6 p.m. and Saturday from 7 a.m. - 3 p.m.

- City Hall, 1015 Cultural Park Blvd.
- Art Center, 4533 Coronado Pkwy.

Visit www.capecoral.gov for more info.

#### **HURRICANE DEBRIS**

Since the start of debris collection, 5.3K cubic yards have been removed from the streets.

Hurricane debris must be placed at the curb in three separate piles.

Vegetative debris, construction debris, and appliances

For more info, please visit www.capecoral.gov. Crisis Cleanup Hotline: 1-800-451-1954

#### **DEBRIS DROP-OFF SITE**

- Residents may drop off vegetative debris at 1130 NW 28th Place from 8 a.m. 6 p.m. daily.
- You must bring ID to show you are a Cape Coral resident. Do not place debris in bags.

#### **HOUSEHOLD TRASH**

 Waste Pro household trash collections resumed on Monday, October 3, using the regular collection schedule. Collection of recycling, horticulture, and bulk waste will resume later.

#### **HYGIENE STATIONS**

- Cape Coral Technical College, 360 Santa Barbara Blvd N. (ADA-compliant shower)
- Jim Jeffers Park, 2817 SW 3rd Ln.
- Open from 8 a.m. 7 p.m. daily. Bring your shower supplies – toiletries and towels are not provided.
- Charging and cooling stations are also available.
- Laundry services are on-site. Clothes can be dropped off. You will be contacted when they are ready for pickup.

Revised 10/7/22 10:01 AM

#### **LCEC UPDATE AS OF 10/7**

- LCEC announced they plan to have power restored to 95% of the power grid by 10/8.
- According to LCEC, power has been restored to 46,033 customers. The restoration process focuses on major facilities that supply power to main circuits to help energize essential services.
- LCEC reports they're receiving mutual aid from FPL and other electrical cooperatives.
- Visit Icec.net for updates.

#### WATER UPDATE AS OF 10/7

- Water is restored to 100% of the City. If you are a city utility customer and don't have water, please call 3-1-1. Crews are shifting focus to sewage lift stations - many were damaged, and approximately 70% are functional.
- The City's first round of water samples came back negative. A second round is in progress, and we are waiting on word from the Department of Health to rescind the boil water notice.
- At this time, the boil water notice is still in effect. Bottled water should be used to brush teeth, drink, and cook. Limit washing machine and dishwasher use; avoid washing vehicles.
- Call 3-1-1 to report locations of water leaks.

#### **BUSINESSES**

 For a list of confirmed open businesses in our area visit www.capecoral.gov and click Hurricane Ian Recovery.

#### **MENTAL HEALTH ASSISTANCE**

- National Disaster Distress Helpline: 1-800-985-5990.
- NAMI Helpline: 1-800-950-6264 or text 9-8-8.
- United Way: Call 2-1-1.

#### **OPERATION BLUE ROOF**

- The Army Corps of Engineers is providing free fiber-reinforced sheeting to residents with a damaged roof. Sign up at blueroof.us or call 888-766-3258.
- Please note: Tile, slate, and flat roofs are not eligible for this program.

#### **UNLICENSED CONTRACTORS**

- Predatory contractors are in our area. Protect yourself by asking for proof of contractor license and insurance.
- Do not sign a contract with someone you have not vetted.
- To report an Unlicensed Contractor, contact Cape Coral Code Compliance at 239-242-3783.

#### **CHARGING, INFORMATION STATIONS**

- AC power strips are available for residents to charge devices at City Hall (1015 Cultural Park Blvd.), Cape Coral Police HQ (1100 Cultural Park Blvd.), and all Cape Coral Fire Stations except Station 10. Visit www.capecoralfire.com.
- Informational flyers are available in English and Spanish at the above-listed locations, as well as the Points of Distribution.

#### **WANT TO HELP?**

- Donations accepted Ocean Church, 2016
   Kismet Parkway, is accepting donations of water
   and non-perishable food only from 8 a.m. until 5
   p.m. Residents can pick up supplies at this
   location as well.
- **If you want to volunteer**, contact the Red Cross, Volunteer Florida, or contact the United Way at 2-1-1.
- Become a Debris Removal Contractor –
  Contact Ceres Environmental at
  Ceresenvironmental.com or 1-800-218-4424 or
  Tetra Tech at disasterrecoveryhiring.com or 866960-2325, option 2.

#### S.O.S. (Services on the Street) SQUAD

• City employees are working with American Red Cross to distribute hot lunch, dinner, water, and informational flyers to Cape Coral residents.

#### **CITY PARKS CLOSED**

 City crews have not yet assessed the damage to City parks. For your safety, they will be closed until further notice.